

Delta Family Resource Centre



Annual Report 2008

Delta Family Resource Centre

Founded in 1981, Delta Family Resource Centre is a non-profit organization committed to supporting the needs of families and children within our community.

Programs and services of Delta are available in some neighbourhood schools, community centres and at Delta's main location. Child care at no charge is provided for the majority of Delta's programs.

Board of Directors We're counting on you!

Joel Green, *President*

Moneca Yardley, *Vice President*

Tamer Girgis, *Treasurer*

Jada Percival, *Secretary*

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Gurvinderjit Dhillon
Olivia Lewis
Paul Scotland

Rosalyn Miller
Executive Director

Dianne Cullen
Interim Executive Director

Nury Rugeles
Assistant Executive Director

To make a donation or become a member of DFRC, call 416.747.1172 or visit our website at www.dfrc.ca

Benefits:

Active participation in agency plans for the future and input on current programs and services.

Opportunities to develop leadership skills.

Access to our quarterly newsletter.

Contribute and respond to issues and the needs of families living in the community, along with much more.

Have a say !
Get involved !

Message from the President

There is an old adage, "hindsight is priceless". After what happened in 2008 with the economy, the unforeseen magnitude of the financial devastation it unleashed on people across the globe, not to mention right here in our own neighbourhoods. I can truly appreciate this saying: "If only we had known?" I am sure many of you sitting with us have your own unique stories of troubles and worries, which were brought about by the utter collapse of the economy. Delta Family Resource Centre is no different.

It was a roller coaster of a year which took everybody by surprise. We went from the highs of a strong and boisterous economy, to the lows of actually wondering where we were going to find the next dollar to keep essential programs open at Delta. The Board was overlooking financial budgets which projected a large deficit – very unlike the financial budget offered up in this Annual Report which shows a very healthy budget. Do not look too surprised. Delta has to weather this recession along with everyone else.

I really need to take a few moments to recognize the efforts, the struggles, the perseverance of our Executive Director, Rosalyn Miller. I can honestly say without her stewardship through this crisis, we might be discussing different matters other than the many successes you will read about in our Annual Report. Rosalyn found the wherewithal to look desperation in the face and take action for the community in which Delta serves. With Nury Rugeles by her side, management ensured Delta would strive for excellence and deliver our vision - *a healthy and empowered community where families and children thrive*. Thank you, Rosalyn and Nury and all staff during these trying times.

Due to their tireless efforts, programs such as Community Leading and Learning, our Community Kitchen, Settlement Counselling, Young Parents, and many more were successfully delivered. We were still able to maintain excellence in program delivery, community engagement, outreaching initiatives, and capacity building.

When the community needed us most, we did our utmost to be there. As always, the Board of Directors have been with Delta all through the thick and thin of this very chaotic last year, and my many thanks go out to them. I look forward to working with Rosalyn, the Board of Directors, and the Community Members themselves in what will undoubtedly be another challenging year ahead.

I hope you will enjoy reading about some of our accomplishments in 2008, described in the pages ahead. Of course, none of this would have been possible without the support of a dedicated and talented staff, committed board of directors, devoted volunteers and our extremely generous donors and funders throughout the community. Thank you, all.



Joel Green

“Celebrating the past, shaping our future.”



Community Engagement

Community Leading and Learning

Sixty women from visible minority groups had access and participated in a credited program for a total of **100 hours**. Through training and coaching, participants learned the fundamentals of social change and community action planning, and gained valuable practical experience, thereby creating a more diverse pool of qualified candidates available to meet the human resource needs of social services in their communities. It offered opportunities for women to have a significant influence on the process and content of civic engagement activities, enhance women's connections to local service networks, and increase awareness of local non-profit organizations of the benefits of recruiting residents as volunteers and staff. Graduates provided the following examples of their community/leadership activities since completing the program: on board of directors, contract work, advocacy with Parents in Action Group, tutor at Driftwood Community Centre, teacher at Stilecroft Public School, public speaking: "Encouraging Women to Support Each Other", an accounting course; another in a Psychology course at York University and completed the pastoral program. Following the in-class course, women had placements in the community according to their career goals and received one-on-one support. More than **25 agencies and institutions** provided placement opportunities.

Funded by Trillium Foundation and in partnership with Seneca College and the Centre for Community Learning and Development

Community Kitchens

The Community Kitchen program is delivered at Firgrove Public School and Gord and Irene Risk Community Centre. Once per week, women from diverse cultural backgrounds come together to cook, learn about topics of interest, discuss priority issues in their communities and brainstorm solutions and actions needed. This program has been very successful in breaking social isolation and providing women with resources needed to accomplish their personal and career goals. More than **800 adults and children** have benefited directly from this food access program.

Funded by the City of Toronto

According to the Toronto Diabetes Atlas, neighbourhoods with the highest rates of diabetes have low incomes and high concentrations of visible minority residents. Walking or cycling is difficult and there is poor access to healthy resources, such as grocery stores and diabetes education programs. About one out of nine adults in Toronto are diabetic.

The Toronto Star, November 2007





Capacity Building Team

*Naomi Ives, Kaushi Ragnathan, Norma Wade,
Amandeep Sekhon*



Community Engagement

LIFE (Leadership Inclusion Facilitation Empowerment)

The LIFE program offers opportunities for residents to develop their leadership potential through a series of workshops with topics such as project planning, negotiation skills, conflict mediation, self-exploration of leadership capacity, group facilitation and fundraising. Two hundred residents completed training and are practicing leadership skills in a variety of community sites as volunteers, committee members, community event planners, school helpers and tutoring children and youth.

Funded by United Way

Community Conversations

Residents held monthly community conversation sessions by which they identified main community issues and decided to build knowledge and skills and connect with other City wide groups doing similar work. In 2008, residents worked on pathways to education, understanding social change and strategies, understanding link between government policy and poverty-residents participated in Color of Poverty information and campaign and explored the creation of a speakers bureau. Groups such as Voices from the Street, The Stop, Raging Grannies and Fair Vote in Canada shared their experiences with participants. Residents organized workshops for the Community Development Institute held in Spring 2008.

Funded by Metcalf Foundation

Connecting Neighbours Project

Eighty five neighbours from the Jane & Sheppard community attended workshops on diversity and cultural stereotyping, community and personal safety, racism and anti-oppression, and effective communication in neighborhoods. Residents found the content in the workshops increased their understanding of diverse cultures and impact of stereotypes on individuals. Participants decided to continue working collectively to promote respect and safety in the community via residents associations that already exist.

Funded by City of Toronto

“I am eager to go outside every day and try to talk with other people.”

Black Creek Community Capacity Building Project (BCCCBP)

BCCCBP is a coalition of local residents, groups and organizations focused on improving the quality of life for residents living in the Black Creek community. We worked in collaborative groups on different projects and initiatives that promote the strengths of the community and help to develop residents' ability to plan and act on areas that are important to them.

The project's priorities for 2008 were: resident engagement and involvement, access to educational services, local economic development, safe environment and communicating a positive view of the community. BCCCBP's focus was on the people and events that made the Black Creek Community a great place to live.

We have been the trustee for this partnership project for the 3 years of its existence. In 2008, the following were some of the initiatives launched and facilitated by the Black Creek Community Capacity Building working groups:

- Black Creek Green Space Audit and Recommendations
- Links to the Toronto Public Library to establish a community history archive
- Black Creek Community Micro-Lending Project
- Youth Entrepreneurial and Business Incubation Initiative
- Black Creek Capacity Building website
- The establishment of the TD Community Engagement Centre
- Development of Community Service Maps

www.blackcreekcapacity.ca

Community Partners

Black Creek Community Health Centre	Jane Finch Community Ministry
City of Toronto	Jane Finch Mall
Community Residents	Toronto Community Housing Corporation
Delta Family Resource Centre	Toronto District School Board
Doorsteps Neighbourhood Services	Toronto Dominion Bank
Jane/Finch Community and Family Centre	York University

Funded by City of Toronto

The Black Creek Community Capacity Building Project is focused on "...improving the quality of life of residents living in the Black Creek community by placing emphasis on building on assets and capacities, prevention, community involvement, diversity and community well-being."



Settlement Programs and Services



Settlement Team

Lei Xu, Roshan Karanjia, Lisa Mitrakos, Nasreen Shaqfat, Clover Cross, Lihn Ngo, Naadiya Sharmarke

Office Team

SharonPertab-Machado, Phouladda Rajvong, Grace Ocloo, Ana Castillo, Monica Neilson

LINC (Language Instruction for Newcomers to Canada)

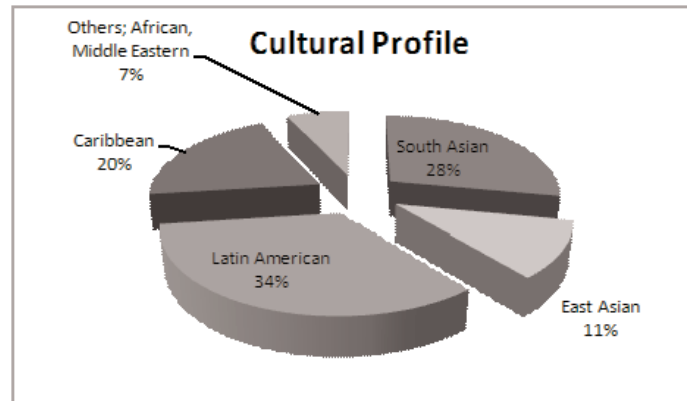
DFRC offered **5 part-time classes** for levels 1 through 3 at the Jane & Sheppard and Grandravine locations with free child minding. More than 370 newcomers improved language skills, integrated into local communities and pursued career goals related to education and employment.

Funded by Citizenship and Immigration Canada

Settlement Counselling

Immigrant Settlement and Adaptation Program (ISAP) offered one-on-one settlement orientation and support to newcomers in matters related to health, housing, employment, education, child care, access to social and recreational services and ways of integrating into neighborhoods. Through this program, 8 group sessions were offered on education and the school system, family relationships, women's health, employment benefits, tenant's rights, coping with stress, conflict resolution and housing. Over **780 newcomers** were connected to settlement resources and met their settlement needs.

Funded by Citizenship and Immigration Canada



Who We Served
in 2008

“LINC has played an extremely positive role in my life and has given me hope and meaning in Canada.”

Reaching Out Day

It was a year of stepping up and reaching out as we rallied to meet the growing needs of our community. A community development survey was conducted in 2008 to make a presence in the community, be in touch, let residents know about our programs and services and collect information about their perception of the neighborhood they live in. The following are highlights of the feedback received from diverse community stakeholders on these days. The results of this survey will be used to shape future activities and develop new ones that will respond to the community's needs.

More people than not described the community as a good place to live, a nice community.

Many stakeholders specified a need for more programs for children and youth, and in particular activities like after-school programs and homework help.

More recreational programs (for children and youth but also in general), in terms of increased locations for this, organized activities and tournaments or just more opportunities.

A good share of people felt that nothing needed to change about their neighbourhood.

Convenience was a reason that living in their community is good.

Safety and a reduction in violence was the greatest response to what people would change in their community.



Making a Difference ...

In 2008, we were successful in **reaching out** to a total of **19,310** individuals including adults, children, youth and seniors. The following is the distribution by programs areas:

Settlement - **1,916**
Family Resource - **4,706**
Community Engagement - **12,688**



“Delta is the first place I was connected to.”



Youth Initiatives Team

Charmaine Jenkins, Daisy Saggi, Tania Khojasteh, Elvis Ibrahimovic, Terence Velox, Sydney Martin, Deqa Ali, Feven Bariagrabre, Tyshan Ford, Bennard Boadi, Gilbert Danquah, Roy Lumsden, Naeem Nassery, Habib Nassery

"Young people need opportunities to engage in meaningful activities, have a voice, take responsibility for their actions, and actively participate in civic discourse."

Youth Taking the Lead

Sunset Pre-Teen Social Club

The Sunset Pre-Teens program started as a result of a consultation with over **50 youth** who identified gaps in services for pre-teens. In 2008, this social club was comprised of pre-teens aged 9- 13 from the James Town and other priority neighborhoods. Approximately **22 youth** were recruited and participated in the program during 2008. The teens were a mixed group of 50% girls and 50% boys from various cultures. They received help with their homework from dedicated volunteers. They participated in various social activities and community outings such as bowling talent shows and occasionally had a dinner and movie night. Throughout the year, the pre-teen took part in various workshops such as healthy eating and bullying awareness. They also took part in preparing their own healthy snacks. With the help of the staff and volunteers, the pre-teen participated in a number of activities that not only built social skills, but lead to new friendships.

Funded by United Way

Basketball Leadership Program

The basketball leadership program flourished this school year with over 50% of participants saying that the league improved as compared to last year and over 85% of participants indicating that they enjoyed the league as a whole. Referred to as the Humber Summit Basketball League, it ran a league, all-star game and playoffs, **65 youth** participated. **Five local youth** were hired as Program Assistants to coach peers and further strength their leadership skills. In the second season, we opened the league to girls and there was one girl registered on each team. This definitively added value and a sense of community and inclusion to the league. Another important aspect of this was that most of the girls were competing at a high level.

Funded by United Way

More Highlights and Initiatives ...

During March Break, youth were part of the project **PULL (Peace, Unity, Laughter and Love)** and participated in a two-day skate-a-thon. Participants had the opportunity to meet youth from other communities and engage in activities that were new to them.

Two **recreational camps** in 2008 engaged youth in fun-filled summer activities. The program empowered youth to develop teamwork, leadership and problem solving skills. The Humber Summit Hawks won a gold medal victory performance in the community baseball tournament involving **12 other camps**.

Family Resource Programs

Playgroups

Strollers lining up in the hall way of the Jane & Sheppard Mall, adults and children from different cultures entering and leaving our facilities - these are some of the signs of a busy day in the playgroups at DFRC. **Eight hundred and fifty adults and children** participated in interactive activities that promoted attachment, communication and children's development. All participants enjoyed healthy snacks, music, movement and reading activities. Adults in the program connected with each other and shared their parenting experiences. Playgroups are offered for different age groups and delivered twice per week.

Funded by City of Toronto

Ontario Early Years

Together Time, Family Fun, Early Literacy and Parents Chat are our Early Years programs that offer parenting discussions and workshops, school readiness for children 4-5 years, age appropriate activities to stimulate healthy child development and activities that meet parental needs and strengthen family informal networks.

Funded by Ontario Early Years Centres

Parent Relief

This program offers a break to parents who need it or have emergencies that require their attention. It offers free quality child care for children 18 months to 6 years. While children are developing social, cognitive and gross motor skills, caregivers or parents are able to deal with personal or family matters or simply have personal time. Parent Relief is offered Monday to Friday at different times and requires registration due to limited spaces.

Funded by the City of Toronto

Young Parents

The Young Parent program is a free accessible program for young parents and their children. The program provides an opportunity for young parents aged 18 to 24, to socialized and strengthen parenting skills, access community information and referrals in a safe and relaxing atmosphere. The program also provides other opportunities such as group discussions which cover child development, safety and health. The cooking and educational portion of this program is geared to providing the young parents with information on budgeting, shopping and hands on meal preparation.

Funded by City of Toronto





Family Resource Team

Marcelle DaCamara, Cynthia Pommells, Ilean Dosian, Qin Jiang, Juvy Pulido, Sannita Ramsunder, Roya Noorzada, Tahira Naeem, Mutranni Beemsigne, Nga Vo, Bridget Otchere, Laurel Falconer, Seema Alemi, Nazi Karimazad, Mitaly Hasnar

Family Resource Programs

Newcomers Cooking Drop-In

Participants are trained as peer facilitators and are responsible for the planning of the cooking sessions. Adults jointly plan menus and are part of the food preparation. Health and nutrition guide this activity that integrates multicultural ingredients and recipes and provides opportunities for learning and sharing of adults and children once food is prepared and served.

Funded by City of Toronto and delivered in partnership with Access Alliance Multicultural Health Centre

Caregivers Training

This unique program aims at developing caregivers' capacity to offer quality child care at home. The training is 8 sessions and includes information, resources and practice on child development, children's health and safety, child nutrition, first aid and program planning. More than **250 caregivers** were trained in 2008 and the program keeps an ongoing waiting list due to growing demand for this type of training. Informal care is a valuable option when access to formal child care is not possible.

Funded by City of Toronto

Future Explorers Homework Club

This program is offered at Humber Summit Middle School and Humber Summit Library for youths 10-14 years. The homework club assisted over **40 youth** to improve their study habits, complete their homework assignments independently and improve their academic performance. Youth were trained on SNAP and learned and practiced self-control, decision making and effective social skills.

Funded by Royal Bank of Canada Foundation and delivered in partnership with the Child Development Institute

"... it helped me and my family to get involved and advocate for my son."

Partnerships and Collaborations

Access Alliance Multicultural Health and Community Services
Action For Neighborhood Change/Jane Finch Community Family Centre
Afrikan Basket
Black Creek Capacity Building coordinating committee and working groups
Black Creek Community Practicum Alliance
Black Creek Community Health Centre
BeLovEd Campaign
Bereaved Families of Ontario
Canadian Training Institute
Centre for Community Learning & Development
Community Resource Connection of Toronto
Crime Prevention Association of Toronto
CLASP
COSTI
The Child Development Institute
Dental and Oral Health Services of Toronto
Public Health
Dejinta Beesha
Doorsteps Neighbourhood Services,

Family Service Association of Toronto
FACE (Free Clothing for Participant)
Friends in Trouble
Frontier College
Greenwin Property Management
Griffin Centre
Helping Hands Drop-In Centre
Humber College (Social Service Worker program)
Humewood House/1900 Sheppard Avenue West
The Hincks-Dellcrest Centre
Income Security, Race & Health Community Based Research Project
Jane Finch Action Against Poverty
Jane-Finch Community and Family Centre
Jamaican Canadian Association
JVS (Jobs Vision Success) Toronto Youth Outreach Program
Jane Finch Church Coalition
Jane Finch Community Legal Services
The Macaulay Child Development Centre
METRAC (Metropolitan Action Committee on

Violence Against Women & Children)
Midaynta Community Services
Network of Community Based Organizations
Northwood Neighborhood Services
North York Mirror
North York Women's Centre
North York Harvest Food Bank
On Track Career & Pre-Employment Services
Ontario Early Years Centre – York Centre
Ontario Early Years Centre – York West
North York Community House
PEACH (Promoting Economic Action & Community Health)
Rexdale Community Health Centre
Rexdale Women's Centre
San Romanoway Revitalization Association
Seneca College of Applied Arts & Technology/Yorkgate Campus
St. Steven's Community House
Second Harvest
Self-help Resource Centre
Somali Youth Association (S.I.A.O)
Toronto Parks and Forestry (Gord and Irene

Risk Community Centre)
Toronto Public Libraries – Humber Summit and Jane-Sheppard Libraries
Toronto Community Development Institute
Toronto Neighborhood Centres-TNC
Toronto Police Services- 31 Division
Toronto Community Housing Corporation
Toronto Public Health
Toronto Community Living
TCHC Community Safety Promotion
TDSB (Emery Collegiate, Sheppard, Beverly Heights, Gracedale, Calico, Humber Summit M.S.)
United Mothers Opposing Violence Everywhere=
York TD Community Engagement Centre
York Community Services
York University
Working Women Community Centre
YMCA

Metcalf Foundation, thank you for the Renewal Fellowship

The Renewal Fellowship supports exceptional senior leaders in the community-based sector who have demonstrated outstanding work and a long-term commitment to improving social conditions and opportunity for low-income people. It provides a sabbatical for intellectual and personal revitalization.

I examined new ideas and concepts on leadership and activism for community based organizations. As part of this process I spent time in the U.S. with the Building Movement initiative to better understand different strategies for grassroots organizing and poverty reduction.

Rosalyn Miller



A Few Words from our Generous Donor & Past President



"Delta Family Resource Centre plays a vital role in supporting families in this community. As one of Toronto's priority neighbourhoods, the community has persistently low incomes, a high proportion of new immigrants, and a severe shortage of services and supports. Families with children living in the area encounter a variety of multi-dimensional barriers. Delta's programs and services respond to the needs of the community and, along with the knowledgeable and friendly staff, the organization is not only an essential source of support but also a much-needed refuge for families."

Judy Cerny

Donors

Platinum (\$1,000-\$5,000)

Environics Lipkin Inc.
Fairlawn Avenue United Church
CIBC (Staff)
ABN-AMRO

Gold (\$500-\$999)

Arthur Tassie
Leon's Furniture Limited
Children's Aid Society
Michael McCambridge
Marcelle DaCamara
Gertrud Jaron Lewis
Dorothy Johnston
Black Creek Pioneer Village

Silver (\$499 or less)

Casa Loma
Cineplex Odeon
Avron
Art Gallery of Ontario
Ontario Science Centre
Zellers
Lily Pharmacy
Price Chopper- Jane-Sheppard Mall
No Frills- Yorkgate Mall
Real Canadian Superstore
Rosa's Place
Shoppers Drug Mart – Jane-Finch Mall
Country Style – Jane and Sheppard

The Institute of Chartered Accountants of Ontario
Elizabeth Lugo
Hong Chaiv Kong
Marie Cerny
Judy Cerny
Yalda Feryal Mansor
Moneca Yardley
Cynthia Knight
Agenta Vacca
Emi Farkass
Elvira Neru
Hatice Akdag

Sultan Azeb Abbeha
Hassan Ali Hindi
Janet Owusu
Lihn Pham Quang
Vo Thu Hoang Mong
Hoan Tran My
Mali Pham Ti
Tang Bao
Gurvinderjit Dhillon
Seluarani Kunjalngam
Kuldip Kaur Kundi
Erika Irrgang

*"We are the world
we are the children
we are the ones who make a brighter day
so let's start giving..."*

Funders & Sponsors

To all of our funders and sponsors, we appreciate your support. Thank you!

Citizenship & Immigration Canada

Service Canada

Ontario Trillium Foundation

OEYC - Jane/Finch Community & Family Centre and Hincks-Dellcrest

City of Toronto

United Way of Toronto

Toronto Community Housing

Royal Bank of Canada Foundation

George Cedric Metcalf Foundation



**Citizenship and
Immigration Canada**

**Citoyenneté et
Immigration Canada**

**Service
Canada**



Toronto Community Housing



**METCALF
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Volunteers

Aisha Ngambe
Alexandra Navarrete
Alice Wattie
Almaz Hanna
Amtul Quddus
Anetha Walters
Angella Graham
Anniez Rasack
Ann Marie Thomas
Asha Rahano
Aurora Zambrano
Ayoub Omotosho
Babak Faal
Beatriz Hernandez
Besarat Tekle
Beverly Scarlett
Bithika Rahaman
Blanca Martinez
Bruce Smith
Caridad Diaz Velazquez
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Chris Matemba
Clive Hall
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Desiree Kunjbehari
Dolapo Adeoshun
Elizabeth Brown-McIntosh
Emem Benita John
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Mary Edwards
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Tatyana Likhachova
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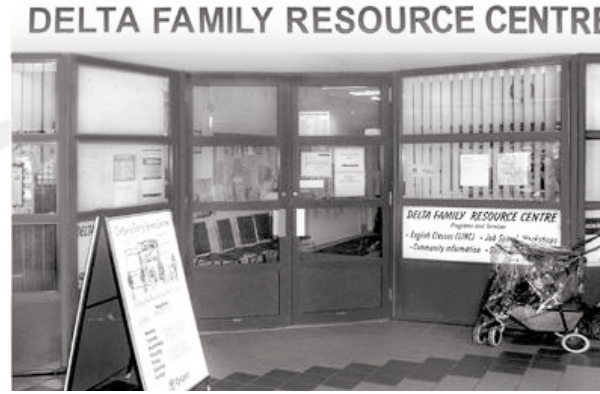
"Volunteers are a work of HEART."

Delta Family Resource Centre - Statement of Operations, for the year ended December 31, 2008

	Children's Services Programs	Settlement	Community Development	Administration	Total 2008	Total 2007
REVENUE						
City of Toronto (Notes 6 and 7)	\$ 199,496	\$ -	\$ 127,593	\$ 64,722	\$ 391,811	\$ 353,387
Federal Government	-	518,762	-	84,585	603,347	427,725
United Way	60,122	-	220,533	166,955	447,610	367,613
Foundation Grants	37,288	-	92,869	60,169	190,326	164,368
Other Grants	43,284	-	16,572	7,580	67,436	100,254
Donations	-	-	-	9,713	9,713	9,440
Fundraising & Membership	-	-	-	3,649	3,649	2,607
Interest & Recoveries	-	-	-	23,938	23,938	32,093
	340,190	518,762	457,567	421,311	1,737,830	1,457,487
EXPENSES						
Salaries & Benefits (Note 6)	242,639	347,121	268,530	259,045	1,117,335	892,861
Staff Training & Travel	3,113	3,137	2,079	4,334	12,663	8,061
Rent & Utilities	62,221	92,129	15,212	37,167	206,729	192,682
Equipment & Maintenance	-	14,696	11,002	5,295	30,993	2,262
Supplies	19,777	14,800	42,895	8,448	85,920	78,298
Office & Insurance	613	2,163	7,683	28,136	38,595	24,872
Audit & Legal	-	-	-	10,019	10,019	9,614
Accounting & Contracts	2,000	7,595	3,277	37,940	50,812	86,233
Board Expenses	-	-	-	3,127	3,127	3,109
Promotion	-	2,247	1,335	4,333	7,915	8,429
Purchased Services	1,145	7,281	85,919	10,874	105,219	76,496
Participant Travel & Assistance	3,127	27,309	8,366	-	38,802	63,245
	334,635	518,478	446,298	408,718	1,708,129	1,446,162
EXCESS OF REVENUE OVER EXPENSES BEFORE AMORTIZATION	5,555	284	11,269	12,593	29,701	11,325
AMORTIZATION	-	-	-	(5,414)	(5,414)	(3,559)
EXCESS OF REVENUE OVER EXPENSES	\$ 5,555	\$ 284	\$ 11,269	\$ 7,179	\$ 24,287	\$ 7,766

Copies of complete audited statements are available at the DFRC office.

Office & Program Locations



Delta Family Resource Centre

Jane & Sheppard Mall
2721 Jane Street, Unit 14
Toronto, ON, M3L 1S3
tel. 416.747.1172 fax. 416.747.7415
www.dfrc.ca

Hours of Operation

Monday, 9:00 a.m. - 5:00 p.m.
Tuesday, Thursday & Friday, 9:00 a.m. - 5:00 p.m.
Wednesday, 9:00 a.m. - 7:30 p.m.
Saturday, 9:00 a.m. - 12:30 p.m.

Other Locations

208 Duncanwoods Drive
Grandravine Community Centre
Gord and Irene Risk Community Centre
Humber Summit Library
Firgrove Public School
Sheppard Public School



DFRC is a multi-service organization committed to supporting the needs of families and children within our community.

Vision

A healthy and empowered community where families and children thrive.

Mission

Delta Family Resource Centre is a multi-ethnic, community-based organization that enhances the potential of families and children through programs that promote well-being.



Delta Family Resource Centre
2721 Jane Street, Unit 14, Toronto ON, M3L 1S3 tel. 416.747.1172 fax. 416.747.7415 www.dfrc.ca